

The User-Friendly Guide to...
**NORTHERN BERKSHIRE
TRANSPORTATION
SERVICES**

Prepared by Berkshire Regional Planning Commission (BRPC)
in partnership with Berkshire Regional Transit Authority (BRTA)
September, 2001

Important Notes

Call specific transportation services to confirm details. Most services appreciate or require notice well in advance of the time a ride is needed

Listing in this guide does not constitute endorsement or recommendation by Berkshire Regional Planning Commission (BRPC) in any way. Complaints or concerns should be raised first with the organization itself, then with an appropriate oversight organization.

BRPC welcomes additions or corrections to this publication. It will be updated periodically and also prepared for the southern and central Berkshires. Feel free to use the Additions & Changes Form inside the back cover or send comments to:

1 Fenn St., Suite 201
Pittsfield, MA 01201

or

BRPC@BerkshirePlanning.org.

Additional copies of this publication are available from BRPC for \$1 (to cover postage & handling) or free from the web site, www.BerkshirePlanning.org. Additional related studies are also available.

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Introduction

Welcome to the *User-friendly Guide to Northern Berkshire Community Transportation Services*. This publication is intended to help everyone get around and to efficiently use existing resources.

List of Services

American Cab Co.
American Cancer Society
American Red Cross
Amtrak
Berkshire Community Action Council (BCAC)
Berkshire Regional Transportation Authority (BRTA)
Berkshire Works
Bonanza Bus Lines
CARAVAN for Commuters
Church Outreach to Youth Project (COTY)
Council on Aging- Adams
Council on Aging - Cheshire
Council on Aging- Clarksburg
Council on Aging- Florida
Council on Aging- North Adams
Council on Aging- Savoy
Council on Aging- Williamstown
Greyhound (*see Peter Pan*)
Lenox Taxi and Limousine
North Adams Ambulance Service
North Adams Regional Hospital
Peter Pan/Greyhound Bus Lines
Transport the People, Inc.
Veterans Outreach Center, Inc.
VA Van Services
Veteran's Taxi
Village Ambulance Service

American Cab Co.

420 Curran Memorial Highway
North Adams, MA 01247
(413) 662-2000
7 Days, 6 am – 1 am

Areas Served: all of Berkshire County

Clientele: able bodied people

Criteria: none

Additional Info: They accept BRTA taxi tickets. They also operate a service to airports.

American Cancer Society

788 South Street
Pittsfield, MA 01201
(413) 445-0018

Monday-Friday: 9am-5pm

Areas Served: all of Berkshire County

Clientele: able-bodied elderly and non-elderly

Criteria: cancer-related appointments

Fare: Free

American Red Cross

480 West Street
Pittsfield, MA 01201
(413) 442-1506

Monday-Friday 6am-8pm

Areas Served: all of Berkshire County (note: unable to provide service within home town/city – only offers transport between towns/cities in Berkshire County and to regional medical resources such as in Boston)

Clientele: able-bodied elderly and non-elderly, not able to transport clients with oxygen tanks.

Criteria: medical necessities – call in advance to set up transportation time.

Fare: Free

Additional Info: They rely on volunteer drivers and can always use more.

Amtrak

(800) 872-7245
www.Amtrak.com
7 days

Areas Served: The Lake Shore Limited is an east-west route between Chicago and Boston that stops in Pittsfield

Clientele: all

Fare: For example, Pittsfield-Albany \$12 one-way maximum (varies by time)

Additional Info: Schedule as of September, 2001:

Pittsfield – Boston	2:06 am
Boston – Pittsfield	1:45 pm
Pittsfield – Albany	5:34 pm
Albany – Pittsfield	1:00 pm

Berkshire Community Action Council (BCAC)

428 Merrill Road
Pittsfield, MA 01201
(413) 499-4420

Monday – Friday 6:30 am – 5:30 pm

Area: Berkshire County

Clientele: clients of the Department of Mental Retardation, other contracting human service agencies

Criteria: Transport for Day Care and Sheltered Workshops only

Fare: Free

Berkshire Regional Transportation Authority (BRTA)

67 Downing Parkway
Pittsfield, MA 01201
(413) 499-2782
Monday-Saturday

Areas Served: much of Berkshire County

Clientele: all

Fare: fixed route service is \$.75 per town traveled, half-fare for people over 60 or with disabilities (file form with BRTA)

Additional Services: contracts to provide curb-to-curb (taxi tickets) and door-to-door (para-transit) services for people who met certain criteria. They are also the Access-to-Jobs transportation contact for people transitioning off social services (call for information)

Berkshire Works

184 North Street

Pittsfield, MA 01201

(413) 499-2220

Monday-Friday 8:30am-5pm

Areas Served: all of Berkshire County

Clientele: able-bodied non-elderly

Criteria: income requirement, transportation for job search and training only

Fare: Free

Bonanza Bus Lines

(888) 751-8800

www.BonanzaBus.com

7 days

Areas Served: Route travels through Berkshire County between Vermont & New York City

Clientele: ambulatory

Fare: For example, Williamstown-NYC \$35 one-way

Additional Info: Stops in Williamstown, then Pittsfield for transfers to Peter Pan to travel east or west.

CARAVAN for Commuters

(888) 4-COMMUTE

www.commute.com

Monday - Friday

Areas Served: Massachusetts

Clientele: commuters

Fare: Free

Additional Info: Matches commuters willing to carpool or share rides, other information

Church Outreach to Youth Project (COTY)

60 Lincoln Street

North Adams, MA 01247

(413) 663-3133

Monday-Thursday 2:30pm-5:30pm, Saturday 5:30pm-8:30pm

Areas Served: North Adams, Clarksburg, Florida

Clientele: youth under 18 years of age

Criteria: youth center membership

Fare: Free

Council on Aging- Adams

18 East Street

Adams, MA 01220

(413) 743-8333

Monday-Friday 8am-4pm

Areas: Adams, North Adams, Williamstown

Clientele: disabled elderly and non-elderly, able-bodied elderly

Criteria: able-bodied elderly, disabled elderly, non-elderly disabled

Fare: To and from Community Center: \$0.25 each way
To and from locations in Adams: \$0.50 each way
To and from locations in North Adams: \$0.75 each way
To and from locations in Williamstown: \$1.00 each way

Council on Aging - Cheshire

80 Church Street

Cheshire, MA 01225

(413) 743-1690

Monday-Thursday 9am-2pm

Areas Served: Cheshire

Clientele: disabled elderly and non-elderly, able-bodied elderly

Fare: \$2

Council on Aging- Clarksburg

Town Hall
111River Road
Clarksburg, MA 01247
Monday – Friday, as needed
Areas served: Clarksburg
Clientele: able-bodied elderly, able-bodied non-elderly
Fare: Free
Additional Info: They rely on volunteer drivers and can always use more.

Council on Aging- Florida

367 Mohawk Trail
Drury, MA 01343
(413) 663-8195/ 662-2448
Clientele: able-bodied and disabled elderly
Only provides referrals at this time; have applied to the State for a van

Council on Aging- North Adams

116 Ashland Street
North Adams, MA 01247
(413) 662-3125
Monday-Friday 8:00 am – 4:00 pm
Areas Served: North Adams, Adams, Williamstown, Lanesborough, Pittsfield
Clientele: disabled elderly and non-elderly, able-bodied elderly
Fare: dependent upon destination
Extra Services: chair car; provides BRTA tickets

Council on Aging- Savoy

67 Brier Road
Savoy, MA 01256
(413) 743-3546
24 hours, as needed
Areas Served: Savoy
Clientele: able-bodied elderly
Fare: \$1
Additional Info: They rely on volunteer drivers and can always use more.

Council on Aging- Williamstown

118 Church Street
Williamstown, MA 01267
(413) 458-8250
Monday-Friday 8am-4pm
Areas: Williamstown/North Adams
Criteria: None
Clientele: disabled elderly and non-elderly, able-bodied elderly
Fare: Free

County Ambulance, Inc.

175 Wahconah Street
Pittsfield, MA 01201
(413) 499-2527
24 hours
Areas Served: all of Berkshire County
Clientele: disabled elderly and non-elderly, able-bodied elderly
Fare: 27.60 initial fare plus \$2.20/mile

County Rainbow Taxi, Inc.

10 Pleasant Street
Pittsfield, MA 01202
(413) 499-4300
24 hours
Areas Served: all of Berkshire County with advance notice
Clientele: All except wheelchair bound.
Fare: call for fares

Elder Services of Berkshire County

66 Wendell Avenue
Pittsfield, MA 01201
(413) 449-0524

Monday-Friday 8am-5pm

Areas Served: mainly northern and central Berkshire County

Clientele: able-bodied and disabled elderly, but not wheelchair bound

Criteria: must be at least 60 years of age

Fare: Free

Additional Info: They rely on volunteer drivers and can always use more.

Greyhound (see Peter Pan)

Lenox Taxi and Limousine

8 Fairview Avenue
Lenox, MA 01240
(413) 637-3014

Sunday-Saturday 6am-12am

Areas Served: all of Berkshire County

Clientele: able-bodied persons only

Extra Services: child car seats provided upon request

Fare: Call for fares, limousine service is approximately \$35.00/hour

Massachusetts Rehabilitation Commission- North Adams

85 Main Street, Room 426
North Adams, MA 01247
(413) 663-5391

Monday-Friday 8:45am-5pm

Areas Served: mainly northern and central Berkshire County

Clientele: non-elderly disabled

Criteria: medical, vocational evaluations, and work only

Fare: Free

North Adams Ambulance Service

10 Harris Street
North Adams, MA 01247
(413) 664-6680

Monday-Friday 8am-4pm

Areas Served: all of Berkshire County and southern Vermont

Clientele: disabled elderly and non-elderly, able-bodied elderly

Cost: \$23.00 base fee plus \$1.25 per mile (after five miles)

Extra Services: chair car non-emergency service

Peter Pan/Greyhound Bus Lines

(800) 231-2222

www.PeterPan-Bus.com

7 days: first bus leaves at 11:40 am, last at 7:10 pm

Areas Served: There is an east-west route between Albany and Springfield/Boston that stops in Pittsfield, and a north-south route that starts in Pittsfield and goes to New York City

Clientele: ambulatory

Fare: For example, Williamstown-Albany \$11 one-way

Additional Info: Pittsfield Bus Terminal (413) 442-4451

Discounts available for seniors and students

Transport the People, Inc.

10 Pleasant Street
Pittsfield, MA 01202
(413) 443-7111

24 hours

Areas Served: all of Berkshire County to destinations in the Northeast

Clientele: all except non-ambulatory

Fare: Call for prices

Criteria: primary destinations are airports

Veterans Outreach Center, Inc.

163 North Street
Pittsfield, MA 01202
(413) 499-0256
Tuesday - Thursday

Areas Served: all of Berkshire County

Clientele: Veterans and their families

Criteria: medical appointments at VA hospitals only

Additional Info: first come, first served basis to VA hospitals in Albany, Northampton, and Boston

VA Van Services

Community Care at the Eagle Building, Pittsfield
(413) 499-2672 or
Veterans Services, Leeds
(413) 528-3078

Monday – Friday, mainly morning and early afternoon

Areas Served: New England

Clientele: Veterans

Criteria: medical appointments at VA hospitals only

Additional Info: first come, first served basis. Afternoon appointments are more difficult. They rely on volunteer drivers and can always use more.

Veteran's Taxi

376 State St.
North Adams, MA 01247
(413) 663-8300
7 Days, 7 am – Midnight

Areas Served: all of Berkshire County

Clientele: all

Additional Info: As of September, 2001 they do not accept BRTA taxi tickets. They also operate a limousine service.

Village Ambulance Service

30 Water Street
Williamstown, MA 01261
(413) 458-4889
7 Days, 24 Hours

Areas Served: Williamstown, Hancock, New Ashford

Clientele: sick/handicapped people in stretchers

Criteria: medical need to go to doctors appointments

Additional Info: not a chaircar service

Form for Additions/Changes

Name:
Phone:
Web site/e-mail:
Days & hours of service:
Areas Served:
Clientele/Criteria:
Fare:
Additional Info:

Name:
Phone:
Web site/e-mail:
Days & hours of service:
Areas Served:
Clientele/Criteria:
Fare:
Additional Info:

Name:
Phone:
Web site/e-mail:
Days & hours of service:
Areas Served:
Clientele/Criteria:
Fare:
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Name:
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Days & hours of service:
Areas Served:
Clientele/Criteria:
Fare:
Additional Info: